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| Mathew Wade  Solutions Architect / Developer |  | 6 Rock House Way  Ossett  WAKEFIELD  WF5 0BG  Tel: 07585 621 478  mathew.wade@me.com |

# SUMMARY

I am a versatile hybrid Senior Business Solutions and Technical Architect with over 25 years of varied IT experience ranging from physical system builds and Azure VM configuration, hands on data centre maintenance, full stack and 4GL programming. I can manage complex projects with aggressive timelines in a variety of project methodologies including Agile, Waterfall and RAD. I have also managed multi-disciplined teams both onshore and offshore whilst communicating with both technical and non-technical personnel in all positions of a business including C-Level. I have a proven track record of successful projects across industries including banking, utilities, travel and tourism, delivering innovative solutions to complex problems, cost saving projects and improving efficiencies whilst mentoring others. I have additional skills in cost estimating, full stack programming, Azure and VMWare exposure and creative design using Adobe CC products.

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| CORE STRENGTHS | TECHNICAL SKILLS |
| * Product Design, Scope and Management * Tactical Planning, Delivery and Support * CAB Planning and Support * Establishing Key Priorities * Test Cases and Test Execution * Process Performance and Improvements * Risk Management * Performance Reporting * Problem Solving | * Pitney Bowes EngageOne Suite including:   + Designer, Content Author, Vault, Sagent Dataflow and eMessaging * Shell scripting on Windows Server (.cmd/.bat) and Unix AIX (.sh) * Visual Studio 2015/2017 for C# .NET 4.6.1 and Microsoft SQL Server * Perl, Python, JavaScript, HTML5, CSS3, Bootstrap and jQuery * Azure, VMWare * Familiar with Xamarin and Swift 3 * Familiar with Adobe CC Software (Illustrator, Photoshop, InDesign) * JIRA, Trello and some exposure to other Atalssian products |

# PROFESSIONAL EXPERIENCE

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| **Technical Analyst Developer**  **Royal Bank of Scotland, Derby, UK** | **Jul 2018 – Present**  **(ongoing)** |
| My role here is to assist with BAU activities whilst a new product was launched which required the existing resources. My main duties here were to elicit requirements from Project Managers and resolve incident tickets. I would code and document the solution with evidence driven testing (TDD). Use of JIRA to support the delivery was used extensively. My skill in systems administration has also been leveraged to migrate DOC1 applications from an ageing UNIX box to a LINUX box.  ***SUMMARY***   * *Develop new document templates according to the requirements* * *Transfer existing applications from an old system to new one ensuring they worked end to end* * *Support team with backlog activities* | |
| **Senior Developer**  **Lloyds Banking Group, Brighton/Halifax, UK** | **Mar 2018 – May 2018**  **(3 months contract)** |
| My client requested short term assistance with DOC1 v4.5, v5.6 and v6.6 applications in the BAU area due to the increased workload caused by a consolidation project and aggressive GDPR requirements. My role here was to support the team and perform analysis and development to a full SDLC process in both Agile and Waterfall approaches. This role was performed concurrently with the nPower role below.  ***SUMMARY***   * *Maintain current DOC1 v4, v5 and v6 applications* * *Peer review of work* | |
| **Solutions Architect**  **nPower, Leeds/Solihul UK** | **Sept 2014 – Jul 2018**  **(46 months contract)** |
| As the lead architect for the output management system (OMS), I had a varied role to play within the team. My main role was the Solutions Architect in which I was responsible for eliciting client requirements and turning them into a deliverable project by one of 4 SDLC approaches of Agile, Waterfall, Spiral and in some cases RAD.   * One such successful delivery was a new bill design and to transition all 6m customers to it. Jointly designed with the client, I extracted the BRD elements for our team and delivered several prototypes for refinement. Engaging with the data team to have the data fit to requirement, we managed to successfully transition the 6 million customers on to a new style bill over the course of a few weeks. During the transition phase, there were issues to resolve and we worked in a coordinated Agile approach for 4 weeks utilising sprints to resolve all backlogged items in priority order. * Another project submitted by me and accepted was a products catalogue for terms and conditions. The old process took 3-4 days to launch a new product as the T&C’s for the new product had to be manually loaded into the system. I came up with an innovative solution using C# which could take a word document and read it into the system automatically making the product ready to market in under 20 minutes, smashing the client’s goal of a 24 hour SLA. * Other deliveries included:   + A C# thick client to ingest data from a Unix server to the local Windows environment and perform ETL to SQL. This data was then queried by a lightweight HTML webpage using JS, jQuery, CSS and Bootstrap. This delivery was made using a Waterfall approach.   + Creation of a custom lookup file (C# .NET) that used 18m post codes from the Post Office which linked to a specific Distribution Office (DO) and linked in with an Energy UK Rota Disconnect file. This was used for all output in the system. The program also kept track of updates, deletions, changes with a full audit trail. This project was one of a few RAD deliveries ready from concept to production in 12 days.   + Creation of a “Quick Document Preview” system (SQL Backend, HTML Frontend) which allowed analysts to view customer documentation created in the latest batch run on screen. This helped with analysis of specific account types before the document go to the customer. This mimicked an archiving system where the PDF created was stored in a database along with account specific information. | |
| **Professional Services Consultant**  **Pitney Bowes Software, Watford/National, UK** | **Apr 2011 – Mar 2014**  **(3 years permanent)** |
| My time at PB helped me hone my analyst skill due to the varied clients I was responsible for. Spanning the whole EMEA geography, I worked across multiple industries from Glasgow to Abu Dhabi. Whilst specific projects cannot be discussed due to ongoing NDA’s, a brief overview of my time here was:   * Managing multiple concurrent clients/projects with very specific needs and requirements both in the Agile and Waterfall approaches * Create solid documentation for both internal and external use as well as technical and non-technical staff * Converse with all levels of the clients’ business from technical developers to senior stake holders * Create and implement custom scripts with PCE, PERL and C# applications. Specific Application Included:   + Creating an ADPlus reporting tool (C#)to monitor application crashes with specific software   + Creating PERL and Python scripts to perform interim functions on data before processing   + Creating a web-based system (ASP/SQL) to track work requests which were distributed amongst developers (I left before this went live) * Create VM’s to test software and end to end solutions before delivery to the client * Support other team members with problems and help find solutions * Clients included:   + nPower (Leeds), Student Loans Company (Glasgow), Energia (Belfast), Northumbrian Water (Durham), Scottish Power (Glasgow), Abu Dhabi Water Electric Authority (ADWEA/ADDC) (Abu Dhabi), Northern Ireland Electricity (Antrim), Thomas Cook (Bradford) | |
| **Systems Architect**  **Thomas Cook / Accenture, Bradford, UK** | **Oct 2001 – Apr 2011**  **(10 years permanent)** |
| My career at Thomas Cook started as a junior systems guardian looking after the mainframe and mid-range systems. I was often creating helpful software utilities to help with the work and was noticed by the Application lead. I was offered a position within their documentation team which is where I continued my career. I was TUPE’d across to Accenture during my time here and TUPE’d back again when the Business Services team took control of the documentation function. A summary of my objectives whilst here was:   * Maintain a resource schedule through conference calls and meetings to update all interested parties on the development progress of tasks/projects assigned to the team * Act as intermediary Business Analyst to interpret business requirements from all areas of the company into technical work packages for the DMS, or other teams, to work on in an AGILE approach * Effectively manage a team of 2 developers and 2 technical analysts including regular one-to-one sessions as well as performing annual performance appraisals * Prioritise current workload between all areas of the system from support to development * Keeping track of all system changes requested, agreed, implemented and their status * Interface with the DMS Systems Manager to ensure all Business Requirements Documents were relevant and achievable * Maintain the INFRA support call logging system and escalate issues where apparent * Raise change requests via ITSM so Accenture were aware of any major system changes and were tracked appropriately * Take part in a 24x7x365 support call rota as well as being on permanent incident management escalation as head of the team * Ensure that all knowledge of the system was recorded for ease of transfer * Provide and recommend solutions based on regular MI of the DMS system * Recommend relevant and cost-effective training solutions for the team * Ensure all parts of the system were running smoothly and recommend software upgrades where necessary and performance tweaks where essential * Analyse problem areas using MI created from various data sources, Excel pivots and PERFMON data. Data also used to create KPI for higher management * Assess server infrastructure layout and constantly adjusting the configuration through VMWare Tools to ensure optimal performance | |

# PERSONAL INFORMATION

Outside of a professional environment I like to cook, especially themed evenings such as Mexican or Tapas. Our family enjoys travelling, the US and Portugal are our favourites closely followed by Spain where I’m learning to speak the language a little. When not on a plane, we like to travel to the coast and the Dales (usually the long way around) and go walking.

I have also written a novel which has been published on Amazon and currently still on sale! It’s a teen sci-fi dystopian thriller, a bit like Divergent, The Hunger Games, Maze Runner etc. Another hobby of mine is tinkering with new technology and software such as Swift 3 and Xamarin. I have many ideas for releasing my own apps!

We also enjoy going to the cinema and a good spot of American TV shows such as The Walking Dead, GoT and many more! Both my wife and I are proud parents of twin boys who arrived in May 2010.

Date of birth: **23-02-1978 (41)**

Nationality: **British, English**

Marital Statius: **Married**

Driving Licence: **Full, 0 Points**

Dependents: **2**

DBS: **Expires December 2019, No entries**

**REFERENCES AVAILABLE ON REQUEST**